



nationalgrid



Water in Gas Pipe Emergency

Our specialist services were recently engaged by Veolia Water Plc.

Problem

A 10 inch water main had burst underground in North London and simultaneously a similar water main burst in Hertfordshire. The problem was compounded as the problems occurred on a Sunday afternoon in minus zero weather conditions. The leaking water had in both instances broken nearby gas mains gas pipes owned by Nationalgrid and entered the gas supply. The effect of this was that the public had water coming out of gas hobs and coming out of the gas supply to central heating boilers and gas fires.

Over 5000 homes were affected by this problem

Our solution

We mobilised a team of 20 gas safe engineers who were on site within 2 hours of the first call from Veolia Water on the Sunday afternoon, we liaised directly with National Grid officers and the command crisis centre, working in teams, we then pumped out water from the internal customer side of the gas pipe, after the gas meter.

We carried out the appropriate gas safety checks and were appropriate re-establish the gas supplies to homes.



“Fantastic service you made the impossible happen”

nationalgrid

“Great work from excellent team”